

CLAAS Machine.Online

**User Manual / Help File
CLAAS Global Sales GmbH**

Date: April 2012



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CLAAS**CLAAS**

3

Please accept the conditions of use by ticking the check box and by clicking on the button "Accept".

Machine.Online

CLAAS

7.4.2011						
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Letter of agreement

Herewith I accept the conditions of use for
CLAAS Machine.Online in the valid version.

☒ Accept

2 General Features

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7.4.2011	Order Entry	Product Search	Shopping Basket	Order status	Logout	Help
----------	-------------	----------------	-----------------	--------------	--------	------

Purchase order entry

Purchaser:
Contact person:
Consignee
Purchase order date:
Requested delivery date:
Customer purchase order no.
Comments:

Offline Configuration
Stored template configurations available!
Would you like to open template configuration?

In order to access the respective entry mask, please click on the respective tab in the header.
When clicking on the button "Help" you will get this **user manual**.

3 Order Entry

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3.7.2009	Order Entry	Product Search	Shopping Basket	Order status	Help
purchase order entry					
purchaser:					
contact person:					
Consignee:	v				
purchase order date:	03.07.2009				
requested delivery date:	15.05.2009				
customer purchase order number:					
comments:					
	continue				
Stored template configurations available! Would you like to open template configuration?	display				

Choose from the drop-down list in the field "Consignee" one of the listed consignees to which you want the machine to be delivered.

The field "requested delivery date" is a mandatory field in which you have to enter the requested, but realistic delivery date.

Your order number or the customer's name can be entered into the field "customer purchase order number". Please write any other information that is important for this order into the field "comments".

You have to click on "continue" to proceed.

3.1 Product Search

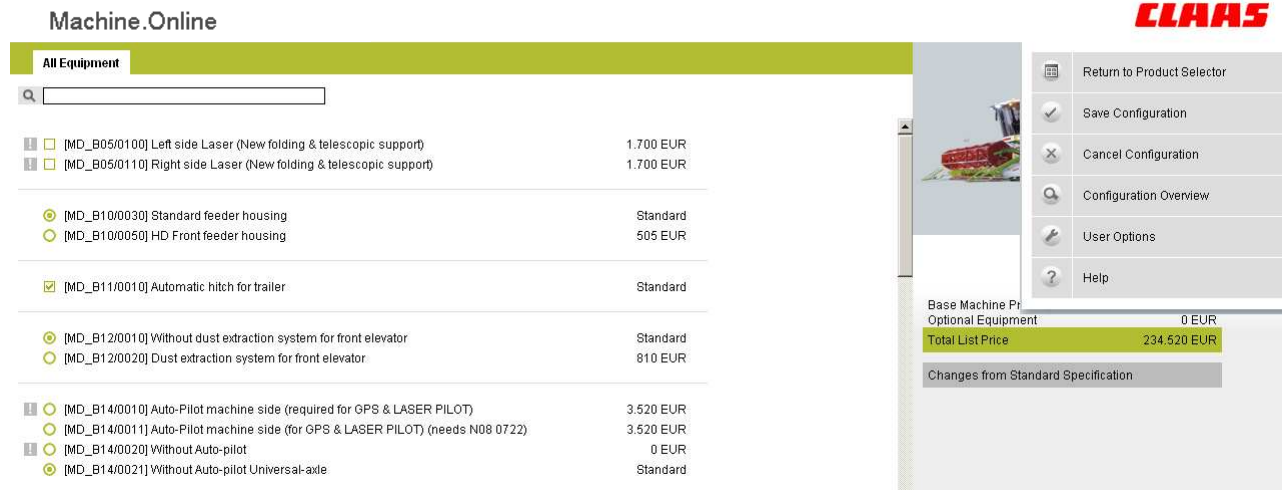
The machine you want to order can now be selected by means of the graphical product search.

Machine.Online		CLAAS
x v		
Combines  - LEXION - TUCANO - AVERO - DOMINATOR - Front Attachments	Forage Harvesters  - JAGUAR Series 900 - JAGUAR Series 800 - JAGUAR 810 - Front Attachments	
Tractors  - XERION - AXION - ARION - AXOS - Front Loader	Balers  - QUADRANT - ROLLANT - VARIANT	
Green Harvest Machinery  - COUGAR self propelled mower - DISCO Disc Mowers - VOLTO Tedders - LINER Swathers - QUANTUM Forage wagons - CARGOS	Telehandlers  - SCORPION - Front Attachments	

Furthermore, the **search field**  enables you to search for machines by entering the type (e.g. C55), type and subtype (e.g. C55 200) or the description of the machine (e.g. LEXION).

A click on the corresponding machine will take you directly to the CLAAS configurator.

3.2 Machine Configuration



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All Equipment

☐ [MD_B05/0100] Left side Laser (New folding & telescopic support)	1.700 EUR
☐ [MD_B05/0110] Right side Laser (New folding & telescopic support)	1.700 EUR
☒ [MD_B10/0030] Standard feeder housing	Standard
☐ [MD_B10/0050] HD Front feeder housing	505 EUR
☒ [MD_B11/0010] Automatic hitch for trailer	Standard
☒ [MD_B12/0010] Without dust extraction system for front elevator	Standard
☐ [MD_B12/0020] Dust extraction system for front elevator	810 EUR
☒ [MD_B14/0010] Auto-Pilot machine side (required for GPS & LASER PILOT)	3.520 EUR
☐ [MD_B14/0011] Auto-Pilot machine side (for GPS & LASER PILOT) (needs N08 0722)	3.520 EUR
☒ [MD_B14/0020] Without Auto-pilot	0 EUR
☐ [MD_B14/0021] Without Auto-pilot Universal-axle	Standard

Base Machine Price: 0 EUR
Optional Equipment: 0 EUR
Total List Price: 234.520 EUR

Changes from Standard Specification

Navigation Bar:

- Return to Product Selector
- Save Configuration
- Cancel Configuration
- Configuration Overview
- User Options
- Help

The configurator screen is separated into two main parts. On the left side, the equipment of the machine is shown. On the right side, there is the Machine Overview with a fold-out Navigation Bar.

Machine equipment

All available options for the selected machine are listed together with a short description and price.

A click on  which is sometimes shown behind the price will provide further information on this option.

Search field



It is possible to search options of all items listed on the current tab by entering the option description (e.g. auto-pilot) or the option code (e.g. B14) into the search field. The search results are marked in grey. The required item must then be selected in the normal way.

Machine overview

The machine overview shows pricing information (in GBP, USD or EUR) about the selected and configured machine. It includes the "Base Machine Price", the costs of "Optional Equipment" (if chosen) and the "Total List Price". Any agreed sales aids are not shown.

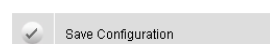
If optional equipment is chosen, a list of the equipment with price is shown under "Changes from Standard Specification". Chosen options can be removed by clicking on the button  next to the option.

Navigation Bar

When you move the mouse over the navigation bar on the top right side of the screen, the bar expands to show the details of each button:



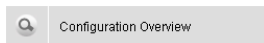
You will be returned to the graphical product search. The machine configuration will not be saved.



The current machine configuration will be saved and transferred to the shopping basket.



You will be returned to the “Machine Selection” screen. Changes made will not be saved.



Brings you to the configuration overview screen where the selected and full specification is shown.

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Selected Specification

Full Specification

Your Selected Options LEXION 750 → Back

Code	Description	Price
Base Machine Price 306.830 EUR		
MD_B12/0010	☐ Without dust extraction system for front elevator	Standard
MD_B12/0020	☒ Dust extraction system for front elevator	855 EUR
Total List Price 307.685 EUR		



LEXION 750
LV C55 200 2012

- “Selected Specification” shows the changes from the machine's standard specification as follows:
 - ☒ = Option has been added to the machine's standard specification
 - ☐ = Option has been deleted from the machine's standard specification
- “Full Specification” displays the full specification of the machine including both, the standard and the additionally selected options.



The following settings can be selected:

User Options

☒ Show Codes

☒ Sort by Code

☐ Show Conflicts

→ OK → Cancel

Show Codes

The equipment is shown with the CLAAS code number (e.g. [MD_B14/0020] Without Autopilot).

Sort by Code

The equipment is shown sorted by CLAAS code numbers. This allows configuring the machine by option code number.

User Options

☐ Show Codes

☐ Sort by Code

☒ Show Conflicts

→ OK → Cancel

Show Conflicts

Options that create a conflict with the current specification are shown with a  in front of the option description.

If such an option is selected, the conflict manager will open and will guide you through the possible selections.

By setting a checkmark in the boxes, the setting is selected.

For accepting the settings chosen, please click on “OK”. If you do not want to save the settings made, please click on “Cancel”.

All settings made remain active for further logins.



A click opens a help file that explains the configurator functioning in brief.

3.2.1 Special Features of Combine Configuration

Check groups

When specifying a combine, you have to select the correct check group for the respective cutterbar you want to order together with the combine. The check group options start with MD_Z02.

The same applies for foragers and front attachments; however the forager check groups start with SH_Z03.

Cutterbars for MONTANA combines

For MONTANA combines, the option "C/B Hillside" (SW_002) has to be selected in the cutterbar equipment.

Cutterbar with trailer

- The trailer has to be adequate for the cutterbar.
In some cases, the subtype of the trailer has to correspond to the type of the cutterbar, e.g. cutterbar type 715 has to be ordered with cutterbar trailer 719/715.
- Furthermore, the working width of the corresponding cutterbar has to be selected by choosing one of the trailer options starting with "SW_017".
- Should the cutterbar be put onto the cutterbar trailer, you have to select the option [SW_014/0200] cutterbar on trolley.

3.2.2 Special Features of Tractor Configuration

Machine.Online

Engine
Transmissions
Axle
Hydraulics
Cab
Electrics
Front Attachment
Rear Attachment
Weights
Accessories

Mudguards
Tyre
All Equipment

☒ [TJ_001/0002] Gear box without creep range	Standard
☐ [TJ_001/0003] Creep range 400m/h	1.572 EUR
☒ [TJ_008/0002] Rear PTO 2 speed 540 & 1000 rpm	Standard
☐ [TJ_008/0005] Rear PTO 540/540E/1000 rpm	636 EUR
☐ [TJ_008/0007] Rear PTO 540/1000Eco/1000 rpm	936 EUR
☐ [TJ_018/0000] Without specific cab sticker	0 EUR
☒ [TJ_018/0002] 40km/h cab sticker	Standard
☐ [TJ_018/0003] 50km/h cab sticker	0 EUR
☒ [TJ_019/0004] 40 kph max. speed	Standard
☐ [TJ_019/0005] 50 kph max. speed	728 EUR




AXION 850 CEBIS
LV A09 511 2009

Base Machine Price	152.052 EUR
Optional Equipment	0 EUR
Total List Price	152.052 EUR
Changes from Standard Specification	

All available tractor options are split by groups that are allocated to different tabs. However, the last tab „All Equipment“ lists all available options for the selected machine.

3.2.2.1 Tyre configuration

Machine.Online

Engine | Transmissions | Axle | Hydraulics | Cab | Electrics | Front Attachment | Rear Attachment | Weights | Accessories |

Mudguards | **Tyre** | All Equipment

Tyre size, Rims and Brand → Confirm

Tyre Size	Rim Type	Brand
Rear Tyres [TJ_103/7849] 650/85R38 TM900HP Trelleborg Fixed rims 50 kph		
☐ [06] 710/70R42 ☐ [46] 580/70R42 ☐ [73] 620/70R42 ☐ [76] 650/65R42 ☐ [77] 650/75R38 ☒ [78] 650/85R38 ☐ [79] 710/70R38 ☐ [91] 91XX_650/85R38 - Tyre line 2 ☐ [92] 92XX_710/70R42 - Tyre line 2 ☐ [99] 99XX_650/75R38 - Tyre line 2	☐ [2] 922X_Fixed D335_40 ☐ [4] 914X_Fixed D335_50 ☒ [4] Fixed D335_50 ☐ [6] 99FX_Fixed D335_50 ☐ [6] Fixed D335_50	☐ [0] Standard ☐ [1] Michelin ☐ [2] Continental ☐ [7] Goodyear ☒ [9] Trelleborg
297 EUR		
Front Tyres [TJ_102/3929] 600/70R30 TM900HP Trelleborg Fixed rims		
☒ [39] 600/70R30 ☐ [54] 480/70R30 ☐ [55] 480/70R34 ☐ [63] 540/65R30 ☐ [64] 540/65R34 ☐ [68] 600/65R28 - Tyre line 1 ☐ [72] 600/70R28 ☐ [80] 600/65R28 - Tyre line 2 ☐ [88] 88XX_600/70R30 - Tyre line 2 ☐ [A2] A2XX_540/75R28	☐ [2] 882X_Fixed D335 ☐ [2] A22X_Fixed D335 ☒ [2] Fixed D335 ☐ [5] Fixed D335	☐ [0] Standard ☐ [1] Michelin ☐ [2] Continental ☐ [7] Goodyear ☒ [9] Trelleborg
144 EUR		



AXION 850 CEBIS
LV A09 511 2009

Base Machine Price	152.052 EUR
Optional Equipment	11.646 EUR
Total List Price	163.698 EUR

Changes from Standard Specification

Transmissions	
50km/h cab sticker	0 EUR
50 kph max. speed	728 EUR
Axle	
PROACTIV front axle suspension	4.951 EUR
Without increased permissible weight	-693 EUR
Cab	
Electric mirrors	407 EUR
Electrics	
ISO 7 pin socket	244 EUR
Weights	
1500kg weight block for front linkage	3.044 EUR
Accessories	
Pneumatic trailer brake 2 + 1 connections	2.886 EUR
2 foldable flashing beacons	79 EUR
Tyre	
650/85R38 Fixed rims 50 kph	0 EUR

After having determined the equipment of the tractor, you will get to the tab “Tyre” in which all available tyre sizes, rims types and brands for both, rear and front axles are listed.

Having selected the required options for the rear tyres, the possible front tyre options will be determined automatically. All options that are not available are not selectable (grey).

For transferring the selected tyre options into the machine configuration, please click on the button „Confirm“ that will appear on the top of the screen.

If you try to leave the tab without clicking the button „Confirm“, the following message will show up:

!

You have not confirmed the tyre specification changes. Click "Ok" to continue, Click "Cancel" to return to the tyre specification.

→ OK → Cancel

Attention: By clicking on “OK”, the tyre selection will not be saved!!!

A click on “Cancel” allows you to return to the tyre selection made and to confirm your selection by clicking on the button “Confirm”.

You can now select the available mudguards and proceed finalising the tractor configuration.

4 Shopping Basket

After having checked the configuration in the configuration overview and after having clicked on



in the navigation bar, you will get to the shopping basket.

Machine.Online 

7.5.2010	Order Entry	Product Search	Shopping Basket	Order status	Help
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Shopping basket

[Send order](#)

Product	Quantity	Unit	MC	Retail sale	T year	PLcountry	List price	Net price	Currency	Customer purchase order no.	STP	Template configuration
584/260 LEXION 560	1	PC	X		2010	LV	250.755,00	calculate	EUR		3612	W 

The main information of the configured machine is now shown in one line. The following possibilities are available:

- The machine's configuration can still be changed by clicking on the underlined machine description. You will then be returned to the configuration page.
- The quantity of the configured machine can be increased. For each further machine, a new position (line) will be created with quantity "1".
- Orders can be marked as retailed or preliminarily retailed by clicking on the "X" in the column "Retail sale" (detailed description see 4.1).
- Your net price can be calculated by clicking on the text "calculate". Please note that additional sales aids can not be shown at this stage.
- The customer purchase order number can still be entered here, if you skipped this in the order entry screen.
- By clicking on the "[W](#)" you will return to the order entry page where you can still change the consignee, the requested delivery date as well as the comments for the order. If changes have been made and accepted, the "[W](#)" will change to a "[C](#)".
- The configured machine can be deleted completely by clicking on the button .
- Further machines can be added to the shopping basket by clicking on the tab "Product Search".

Please take care of the following:

- Never put machines of different product groups (see attachment 7.1 Product Group Overview) into the shopping basket, e.g. combines and tractors cannot be ordered together.
- Please order combines together with a cutterbar and trailer, and forages together with front attachments, out of one shopping basket.
- Furthermore, ROLLANT UNIWRAP and bale wrappers have to be ordered in one basket. The same applies for cutterbars and trailers, if the cutterbar shall be delivered on the trailer.
- Please also order a tractor and its front loader in one shopping basket if they belong together.

4.1 Report Retail Sale or Preliminary Retail

Before sending the order, you can already mark the machine in the shopping basket as retailed or preliminarily retailed.

Machine.Online CLAAS

26.10.2010	Order Entry	Product Search	Shopping Basket	Order status	Help					
Shopping basket										
Send order				Store template configuration						
Product	Quantity	Unit	MC	Retail sale	T year	PLcountry	List price	Dnet price	Currency	Customer purchase order no.
839/100 TUCANO 440	1	PC		X	2010	LV	207.985,00	calculate	EUR	

Please click on the "X" in the column "Retail sale".

For booking the retail, please select the button "Retail" or "Preliminary retail", enter the retail date into the corresponding field and click on the button "Book".

Please note that bookings are only possible for the current month until the 3rd day of the following month, but not into the future.

Machine.Online CLAAS

5.1.2011	Order Entry	Product Search	Shopping Basket	Order status	Logout
Retail sale					back
839/100 TUCANO 440					
☒ Retail ☐ Preliminary retail					
Date 03.01.2011					
Delete Book					

The machine is now marked as retailed (E) or preliminarily retailed (F) with the date entered above.

Machine.Online CLAAS

5.1.2011	Order Entry	Product Search	Shopping Basket	Order status	Logout					
Shopping basket										
Send order				Store template configuration						
Product	Quantity	Unit	MC	Retail sale	T year	PLcountry	List price	Dnet price	Currency	Customer purchase order no.
839/100 TUCANO 440	1	PC		E 03.01.2011	2011	LV	212.010,00	calculate	EUR	

If a machine has not been retailed yet at the time of order, you can report the retail sale later (see 5.6).

4.2 Send Order

Machine.Online CLAAS

26.6.2009	Order Entry	Product Search	Shopping Basket	Order status	Help						
Shopping basket											

Send order										Store template configuration	
Product	Quantity	Unit	MC	T year	PLcountry	List price	Dnet price	Currency	customer purchase order number:	STP	Template configuration
584/260 Lexion 560	1	PC		2009	LV	253.975,00	calculate	EUR		3612	C D
716/260 LEXION Vario SW 9,00m	1	PC		2009	LV	46.070,00	calculate	EUR		3612	W D
719/716 T-Wagen für SW Typ 716	1	PC		2009	LV	8.835,00	calculate	EUR		3612	W D

With the button "Send order" your order will be transferred to the CLAAS ERP system.
A separate order will be created when the consignee, desired delivery date or customer purchase order number is different for each position.

Machine.Online CLAAS

7.4.2011					
Inquiry creation					
Your inquiry is being created. Please wait. Thank You. 					

Machine.Online CLAAS

					Logout
23.3.2012	Order Entry	Product Search	Shopping Basket	Order status	Help
Purchase order confirmation					
Your created purchase order in our system.					
CLAAS purchase order no:		Your purchase order no:		Download	Comment
0241027870				Download	

The screen you get will provide you with one or more "CLAAS purchase order numbers", all starting with "241xxxxxx".

The "Download" button allows you to transfer the order via a defined interface into your own ERP system.

4.3 Store Template Configuration

Machine.Online CLAAS

29.6.2009	Order Entry	Product Search	Shopping Basket	Order status	Help
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Shopping basket

Send order Store template configuration

Product	Quantity	Unit	MC	T year	PLcountry	List price	Dnet price	Currency	customer purchase order number:	STP	Template configuration
584/260 Lexion 560	1	PC		2009	LV	253.975,00	calculate	EUR		3612 W	
716/260 LEXION Vario SW 9,00m	1	PC		2009	LV	46.070,00	calculate	EUR		3612 W	
719/716 T-Wagen für SW Typ 716	1	PC		2009	LV	8.835,00	calculate	EUR		3612 W	

After having configured and transferred one machine or more to the shopping basket, you are offered the possibility to store the machine's specification without sending the order.

In order to easily find your configured machine, a short and individual text can be entered into the field „customer purchase order number“. This has to be confirmed with “Enter”.

After having clicked on the button „Store template configuration“, the configured machine is stored.

Machine.Online CLAAS

29.6.2009	Order Entry	Product Search	Shopping Basket	Order status	Help
-----------	-------------	----------------	-----------------	--------------	------

Stored template configurations

Your stored template configuration

Template configuration	Your purchase order no:
0241019239	

continue

Your template configuration will be stored under a specific template configuration number that allows you to easily find your configured machine afterwards.

A click on the button “continue” returns you to the initial screen of the order entry.

Machine.Online CLAAS

3.7.2009	Order Entry	Product Search	Shopping Basket	Order status	Help
----------	-------------	----------------	-----------------	--------------	------

purchase order entry

purchaser:

contact person:

Consignee:

purchase order date: 03.07.2009

requested delivery date:

customer purchase order number:

comments:

continue

Stored template configurations available!
Would you like to open template configuration?

After having clicked on the button “display”, you will be shown all template configurations stored in an overview from which you can do the following:

Machine.Online

CLAAS

29.6.2009	Order Entry	Product Search	Shopping Basket	Order status	Help
Stored template configurations					
	Template configuration	Product	Template Description	Maintain	
	<u>0241019239</u>	000100 584/260 Lexion 560			
		001100 716/260 LEXION Vario SW 9,00m			
		002100 719/716 T-Wagen für SW Typ 716			
back					

- Entering a template description into the field “Template Description” which turns into the field “customer purchase order number” afterwards when transferring this template to the shopping basket.
A click on the button will save the changes made in the field “Template Description”.

Machine.Online

CLAAS

29.6.2009	Order Entry	Product Search	Shopping Basket	Order status	Help
Stored template configurations					
	Template configuration	Product	Template Description	Maintain	
	<u>0241019239</u>	000100 584/260 Lexion 560	Lexion560/V900/Agro		
		001100 716/260 LEXION Vario SW 9,00m			
		002100 719/716 T-Wagen für SW Typ 716			
back					

- Deleting the entire template configuration stored by clicking on the button .
- Changing the configuration of the machine(s) in the template by clicking on the underlined template configuration number.
You will be returned to the shopping basket from where you can change the machine's configuration by clicking on the respective underlined machine description on the left.

Machine.Online

CLAAS

29.6.2009	Order Entry	Product Search	Shopping Basket		Order status	Help						
Shopping basket												
Send order											Store template configuration	
Product	Quantity	Unit	MC	T year	PLcountry	List price		Currency	customer purchase order number:	STP		Template configuration
584/260/LEXION 560	1	ST		2009	LV	253.975,00		EUR	Lexion560/V900/Agro	3612	W	0241019239
716/260/LEXION VARIO SW 9,00M	1	ST		2009	LV	46.070,00		EUR	Lexion560/V900/Agro	3612	W	0241019239
719/716/T-WAGEN FÜR SW TYP 716	1	ST		2009	LV	8.835,00	6.626,25	EUR	Lexion560/V900/Agro	3612	W	0241019239

Please note that any changes made on the machine's configuration will lead to a new template configuration to be stored when clicking on the button “Store template configuration”.

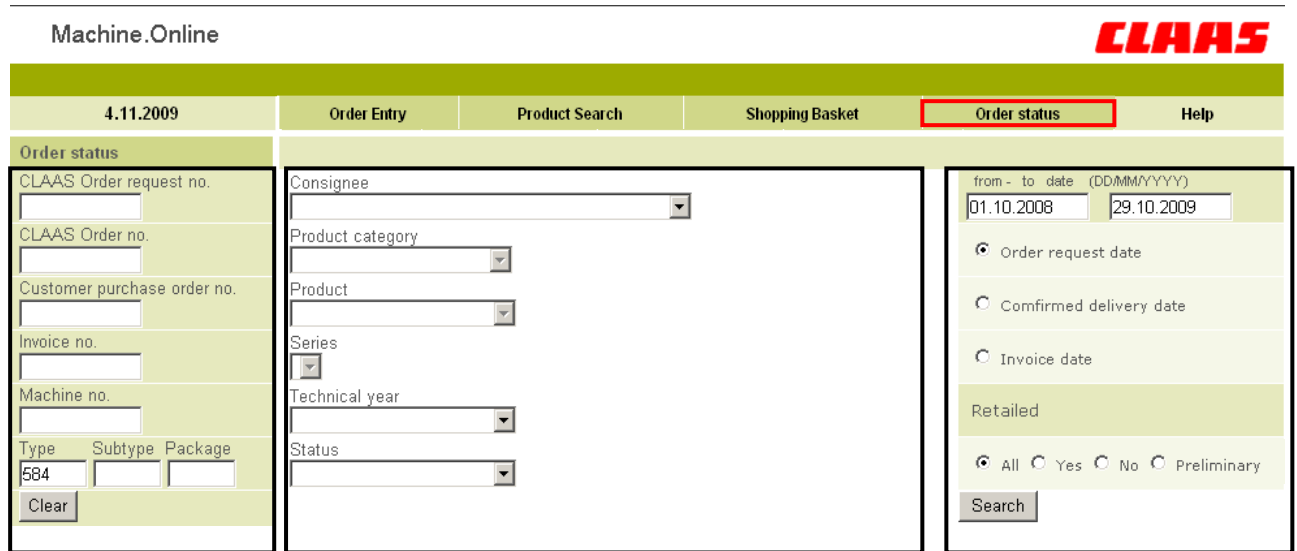
If you wish to replace the previous template configuration by the new one, you need to delete the previous template configuration manually.

- Converting the template configuration into an order by clicking on the underlined template configuration number in order to transfer the machine(s) into the shopping basket. From there, you can send the order by clicking on the button “send order”.

5 Order Status

In the order status screen you have the possibility to search for certain orders by means of various search characteristics as well as to limit your search.

Please note that the order status result list will only show machines that were ordered from 1st October 2008 onwards.



- **Search fields on the left hand side**

Please note that it is not possible to enter multiple search criteria into these fields. Furthermore, entries in these fields will ignore the date “from...to” (on the right hand side).

- **Search fields in the middle of the screen**

The drop-down lists of these search fields allow you to narrow down your search results by means of the above-stated criteria. Searching with multiple search criteria is recommended.

- o **Technical year**

This drop-down list shows all technical years that have been ordered since 1st October 2008.

- o **Status**

- | | |
|------------------------------|---|
| 1 <u>Order request check</u> | Order request is transferred, but not processed by CLAAS yet |
| 2 <u>Order created</u> | a) Order is created by CLAAS
b) Order is created and put into series |
| 3 <u>In production</u> | Machine is in production (from „frozen zone“ until completion) |
| 4 <u>Machine built</u> | Machine is built, but not ready for shipment yet
<i>Nevertheless, the machine may be prepared for shipment. Please get in touch with your contact person in CGS.</i> |
| 5 <u>Ready for shipment</u> | Machine is ready for shipment / collection |
| 6 <u>Not delivered</u> | Summary of all machines in status 1 until 5 |
| 7 <u>Delivered</u> | Machine is delivered, but not invoiced yet |
| 8 <u>Invoiced</u> | Machine is delivered and invoiced |
| 9 <u>Paid</u> | Machine invoice has been settled |

- **Search fields on the right hand side**

These fields also allow you to further narrow down your search. The fields “from – to date” show the current fiscal year (01.10.xxxx until today) by default. However, you can change or delete the entries.

A click on the button “**Clear**” on the left hand side deletes all your search entries and resets the fields on the right hand side of the order status.

In order to start your search, please click on the button „Search“ on the right hand side.

Machine.Online

22.3.2012

Order Entry

Product Search

Shopping Basket

Order status

Logout

Help

Order Status

Number of machines: 10

Download

back

CLAAS Order request	Date	CLAAS Order	OC	Customer purchase order number	Status	Estimated delivery date	Consignee	Type	Sub-type	Technical year	Machine	Latest change date	Re-tail-ed	Invoice			
Number	Pos.	Number	Pos.			Week	Year	Number	Name	Location	Description	Number		Number	Pos.	Date	
	07.02.2012	242073715	100	Yes	Ready for Shipment	13	12				LEXION 750	C5500954	(Yes)				
241034190	100	17.10.2011	242068462	100		Yes	Invoiced	07	12			LEXION 670	C5401178	13.10.2011	6241072811	100	14.02.2012
241036280	100	14.12.2011	242067719	600	Yes	Order created	20	12			LEXION 750 TERRA TRAC - Helmut Claas Edition		19.03.2012	(Yes)			
241036411	100	16.12.2011	242071259	100	Yes	Invoiced	10	12			LEXION 660	C5401468	09.01.2012	(Yes)	6241074125	100	12.03.2012
241037335	100	12.01.2012	242072488	100	Yes	In production	14	12			LEXION 640	C5401671	10.02.2012	(Yes)			

The **result list** provides the following information about the orders you searched for:

- CLAAS order request number and position
- Date (of the order request or order)
- CLAAS order number and position (only from status "Order created" onwards)
- The column "OC" (order confirmation) shows whether the order has already been confirmed by CLAAS.
- Your customer purchase order number
- Status of your order / your machine
- Estimated delivery date (as soon as the order is created and put into series; status 2b)
 - o If the estimated delivery date corresponds to the current date, but the machine has not been delivered yet, the estimated delivery date will be postponed automatically.
- Consignee incl. CLAAS consignee number, name and location
- CLAAS type and sub-type
- Technical year of the machine
- Description and number of the machine (as soon as the machine is "In production")
 - o The machine serial number for combines, forage harvesters, tractors, balers, telehandlers and loader wagons is allocated as soon as the machines pass into the „frozen zone“, i.e. in status "In production".
 - o The machine serial number for green harvest machinery, cutterbars, trailers and front attachments for foragers is allocated as soon as the machines are despatched / delivered and invoiced, i.e. in status "Delivered" and "Invoiced".
- The "Latest change date", i.e. the date until when the machine's specification can still be changed without causing any reconfiguration costs. This is only the case for orders in status "Order created".
- The column "Retailer" shows when the machine was marked as retailed "Yes" or preliminarily retailed "(Yes)".
- Invoice number, position and date (only in status "Invoiced")
 - o A copy of the invoice will open after having clicked on the underlined invoice number.

5.1 Excel Download

By means of the “Download” button, you can transfer (“Öffnen”) your order status overview into excel and save it (“Speichern”), if required.

Machine.Online

CLAAS

4.11.2009		Order Entry		Product Search		Shopping Basket		Order status		Help										
Order status												Download back								
CLAAS Order request		Date	CLAAS Order		Customer purchase order number		Status	Estimated delivery date		Consignee			Type	Sub-type	Package	Technical year	Machine		Latest change date	Re-tail-ed
Number	Pos.		Number	Pos.			Month	Year	Number	Name	Location						Description	Number		
241018735	100	12.03.2009	242043613	100								584	260		2009		LEXION 560			Yes
241018736	100	12.03.2009	242043614	100								584	260		2009		LEXION 560			
241018853	100	20.03.2009	242043851	100								584	260		2009		LEXION 560			(Yes)
241018854	100	20.03.2009	242043852	100								584	260		2009		LEXION 560			
241018855	100	20.03.2009	242043853	100								584	260		2009		LEXION 560			
241018856	100	20.03.2009	242043854	100								584	260		2009		LEXION 560			
241019087	100	03.04.2009	242044339	100								584	250		2009		LEXION 550			
241019235	100	19.05.2009										584	240		2009		LEXION 540			
241019237	100	26.06.2009	242044892	100								584	260		2009		LEXION 560			Yes
241019247	100	29.06.2009										584	260		2009		LEXION 560			



5.2 Order Confirmation

In order to open the latest version of the order confirmation, please click on the respective underlined CLAAS Order number.

Machine.Online

CLAAS

23.3.2012															Logout								
Order Entry			Product Search			Shopping Basket			Order status			Help											
Order Status			Number of machines: 3										Download		back								
CLAAS Order request	Date	CLAAS Order		OC	Customer purchase order number	Status	Estimated delivery date	Consignee			Type	Sub-type	Technical year	Machine	Latest change date	Re-tailored	Invoice						
Number	Pos.	Number	Pos.				Week	Year	Number	Name	Location			Description	Number		Number	Pos.	Date				
241037335	100	12.01.2012	242072488	00	Yes	In production	14	12	[REDACTED]			C54	135	2012	LEXION 640	C5401671	10.02.2012	(Yes)					
241037335	1100	12.01.2012	242072488	600	Yes		Order created	16				12				716	230	2012	VARIO Cutterbar V 600				
241037335	2100	12.01.2012	242072488	1000	Yes		Order created	16				12					520	020	2012	Cutterbar Trailer 5.40 - 6.0 m			

You will be shown the following screen that provides further details of the order selected. The order confirmation can be opened by clicking on the PDF button.

However, please note that only the original and signed order confirmation is the legally binding one, provided that you have not signed the agreement for the electronic transmission of sales documents. In the latter case, the electronic order confirmation sent by email is legally binding.

Machine.Online

23.3.2012															Order Entry		Product Search		Shopping Basket		Order status		Logout	
Order Status																							back	
Book retail sale																							PDF	
☐ Retail ☒ Preliminary retail Date 22.02.2012 Delete Book																								
Order details																								
Machine																							Download	
CLAAS Order request																							100	
Technical year																							2012	
Quantity																							1	
Price																							PC	
Customer purchase order no.																							EUR	
Consignee																								
Specification																								
Codes																							Descr. of specification	
MD_B04																							Cutterbar control	
																							0020 AUTO-CONTOUR II control system (machine side only)	
MD_B06																							Cutterbar drive	
																							0010 Cutterbar drive fixed speed	
MD_B08																							Cutterbar cylinder	
																							0040 Cutterbar cylinder 2-way system	
MD_B10																							Feeder housing	
																							0030 Standard feeder housing	

The "Download" button allows you to transfer the order via a defined interface into your own ERP system.

5.3 Change Machine Configuration

Changing the configuration of the machine is only possible until the latest change date as the machine will then pass into the “frozen zone”, i.e. into status “In production”.

To search for all machines that can still be changed, please use the search criteria of the order status screen, e.g. the field “Status”, the respective CLAAS Order request or Order or your customer purchase order number.

Machine.Online

CLAAS

23.3.2012		Order Entry		Product Search		Shopping Basket			Order status		Logout										
											Help										
Order Status		Download										back									
CLAAS Order request		Date		CLAAS Order		Customer purchase order number		Status		Estimated delivery date		Consignee		Type	Sub-type	Package	Technical year	Machine		Latest change date	Re-tailed
Number	Pos.			Number	Pos.					Month	Year	Number	Name	Location					Description	Number	
241020826	100	07.11.2009		242048458	100			Order created	06	10					451	010		2010	AVERO 240		12.04.2010
241020827	100	07.11.2009		242048458	600			Order created	05	10					527	014		2010	4.3m Standard Cutterbar		

Please click on the “CLAAS Order request number” of the order position you want to change.

Machine.Online

CLAAS

23.3.2012	Order Entry	Product Search	Shopping Basket	Order status	Logout
Order Status					Help
	back				
	Order details				
	Machine	451/010 AVERO 240			Download
	CLAAS Order request	241020826			100
	Technical year	2010			
	Quantity	1			PC
	Price				EUR
	Customer purchase order no.				
	Consignee				
	Specification				Change
	Codes	Descr. of specification			
	MD_B04	Cutterbar control 0050 SW Stellungsanzeige			
	MD_C02	Threshing system 0011 Threshing unit universal-system wire-version			
	MD_C04	Drum drive 0010 Drum drive variator 650-1500 rpm.			

A click on the button “change” opens the configurator and allows you to change the machine’s specification according to your wishes.

However, this button will only appear as long as the latest change date has not been exceeded yet.

5.4 Change Consignee

Changing the consignee of the entire order is only possible as long as the machine is not in the process of shipment, i.e. only in status “Order request check”, “Order created” and “In production” as well as at the beginning of the status “Machine built”.

Please click on the “CLAAS Order number” you want to change.

Machine.Online



23.3.2012																		Order Entry		Product Search			Shopping Basket			Order status		Logout	
Order Status																		Download										back	
CLAAS Order request		Date		CLAAS Order		Customer purchase order number		Status		Estimated delivery date		Consignee			Type	Sub-type	Package	Technical year	Machine		Latest change date	Re-tail							
Number	Pos.			Number	Pos.					Month	Year	Number	Name	Location					Description	Number									
241020826	100	07.11.2009		242048458	100			Order created		06	10				451	010		2010	AVERO 240		12.04.2010								
241020827	100	07.11.2009		242048458	600			Order created		05	10				527	014		2010	4.3m Standard Cutterbar										

From the drop-down list, please choose the consignee to which you want the machine to be delivered.

Please note that the consignee will be changed for all order positions. Selecting different consignees for each position is not possible.

Your selection has to be confirmed by clicking the “change” button.

Machine.Online																				Logout																			
23.3.2012		Order Entry		Product Search		Shopping Basket		Order status		Help											back																		
Order Status																																							
Book retail sale		Order details																			PDF	Download																	
☒ Retail ☐ Preliminary retail Date Book																																							
		Machine		AVERO 240																																			
		CLAAS Order request		0242048458																																			
		Technical year		2010																																			
		Quantity		1																		PC																	
		Price																				EUR																	
		Customer purchase order no.																																					
		Consignee		(0000000001) Consignee A (0000000001) Consignee A (0000000002) Consignee B (0000000003) Consignee C (0000000004) Consignee D																			change																
		Specification																																					
		Codes																																					
		MD_B04																																					
		MD_C02																																					
		MD_C04																																					

5.5 Change Order Comments

Any information that has been written into the field “comments” when creating an order can be changed as long as the order has not been processed by CLAAS yet, i.e. in status “Order request check”.

For doing so, please click on the “CLAAS Order request number” shown in the order status overview.

Machine.Online



23.3.2012																Order Entry			Product Search			Shopping Basket			Order status		Logout				
Order Status																Download back															
CLAAS Order request		Date		CLAAS Order		Customer purchase order number		Status		Estimated delivery date		Consignee			Type	Sub-type	Package	Technical year	Machine		Latest change date		Re-tail								
Number	Pos.			Number	Pos.				Month	Year		Number	Name	Location					Description	Number											
241021218	100	04.12.2009						Order request check								200	250		2010	DOMINATOR 150											

The comment field corresponds to the field “positiontext” shown in the screen below. Please enter any new comments or change the existing ones. Then click on the button “change” in order to save the entries or changes made.

Machine.Online																									
23.3.2012		Order Entry		Product Search		Shopping Basket		Order status		Logout		Help													
Order Status		back																							
Order details																									
Machine		200/250 DOMINATOR 150								Download															
CLAAS Order request		241021218								100															
Technical year		2010																							
Quantity		1								PC															
Price										EUR															
Customer purchase order no.																									
Consignee																									
positiontext		 								change															
Specification										Change															
Codes		Descr. of specification																							
MD_B05		Accessories header 0020 Horizontal reel drive adjustable.(comb.set) fitted 0030 Electronic reel speed adjustment (combine set)																							

5.6 Report Retail Sale or Preliminary Retail

Please note that it is absolutely necessary to properly and timely report the retail sale for each machine that has been retailed as the retail sign is the only sign that can be transferred via the CLAAS ERP system together with the order to the respective product company.

Furthermore, our production cannot work with the customer purchase order number that you might have filled with the customer's name, thus they rely on the proper maintenance of the retail sale reporting done in Machine.Online.

For reporting a retail sale or a preliminary retail after the order has already been created, please click on the corresponding "CLAAS Order request number", if the order number is not existing yet, or on the "CLAAS Order number" in the order status.

Machine.Online

CLAAS

23.3.2012

Order Entry

Product Search

Shopping Basket

Order status

Logout

Help

Order Status

Download back

CLAAS Order request		Date	CLAAS Order		Customer purchase order number	Status	Estimated delivery date		Consignee			Type	Sub-type	Package	Technical year	Machine		Latest change date	Re-tailed
Number	Pos.		Number	Pos.			Month	Year	Number	Name	Location					Description	Number		
241027493	2100	03.12.2010	242058966	700		Order created	06	11				C54	160		2011	LEXION 670		09.05.2011	

For booking the retail, please select the button "Retail" or "Preliminary retail", enter the retail date into the corresponding field and click on the button "Book".

Please note that bookings are only possible for the current month until the 3rd day of the following month, but not into the future.

Machine.Online																									
CLAAS																									
23.3.2012		Order Entry		Product Search		Shopping Basket		Order status		Help		Logout													
Order Status		back																							
Book retail sale		PDF																							
☒ Retail ☐ Preliminary retail Date: Book		Order details Machine: LEXION 670 CLAAS Order request: 0242058966 Technical year: 2011 Quantity: 1 Price: Customer purchase order no.: Consignee: Specification Codes: MD_B04 Descr. of specification: Cutterbar control 0020 AUTO-CONTOUR II control system (machine side only) MD_B05 Accessories header 0100 Left side Laser (requires AutoPilot)																							
		Download 700 PC EUR																							

The machine will then be shown as preliminarily retailed "(Yes)" or retailed "Yes" in the order status column "Retailled".

Preliminary retails may be deleted or changed to a final retail at any time.

Machine.Online																									
CLAAS																									
23.3.2012		Order Entry		Product Search		Shopping Basket		Order status		Help		Logout													
Order Status		back																							
Book retail sale		PDF																							
☐ Retail ☒ Preliminary retail Date: 03.01.2011 Delete Book		Order details Machine: LEXION 670 CLAAS Order request: 0242058966 Technical year: 2011 Quantity: 1 Price: Customer purchase order no.: Specification Codes: MD_B04 Descr. of specification: Cutterbar control 0020 AUTO-CONTOUR II control system (machine side only) MD_B05 Accessories header 0100 Left side Laser (requires AutoPilot)																							
		Download 700 PC EUR																							

6 Logout

Please click on the button „Logout“ in order to log out.

Machine.Online					
					Logout
23.3.2012	Order Entry	Product Search	Shopping Basket	Order status	Help

7 Attachment

7.1 Product Group Overview

Product Group Description	Product Group
Combines	AA
Cutterbars	
Cutterbar trailers	
CONSPEED	AB
Foragers	BA
Front attachments	
XERION	DA
Balers	GA
Bale wrappers	
Tractors	EA
Front loaders	
SCORPION	FA
Loader wagons	HA
Mowers	IA
Tedders	
Swathers	
EASY products	OA